

PROFESSIONAL SUMMARY

- Overall 2.7 Years of experience in Sagility India Private limited Bangalore.
- Analytically minded process associate with organizational skills.
- Sound knowledge on Insurance Claims
- Good experience in training people on team activities.
- Meeting the satisfaction of the Client in regard to work and Quality.

EDUCATIONAL QUALIFICATION

- **M.com (Accounts and taxation)** from Jnana Kaveri Campus from Mangalore University in 2021
- **B.COM (Accounts and Business Study)** from first grade college from Mangalore University in 2018

WORK EXPERIENCE

Sagility India Private limited (formerly HGS) (DEC-2021 to JUL-2024)

Designation : - Senior Process Consultant

Division :- Humana Insurance-USA

Roles and responsibilities

- Analyze and investigate insurance claims before processing
- Ensure 100% compliance concerning the audit process
- Documents specific claims by completing and recording forms, reports, logs, and records.
- Analyzes insurance claims to prevent fraud.
- Examined and analyzed daily as well as weekly reports
- Deciding to deny, pay, or negotiable a settlement with the policyholder themselves or their representatives.
- Handled check refunds, reissues, and voids accordingly.
- Handling escalation of team and Follow up with Humana for delays in processing/clarification
- Validate the claims for the provider to ensure that all the necessary details are taken care of
- Validate the details in CPT & LCD/NCD & revenue

ACCOMPLISHMENTS

- Awarded with Standard Ovation Award
- Received Client appreciation rewards for best performance
- Has been awarded two times with "Top Gun" for individual and team performance in 2023

TECHNICAL PROFICIENCY

- Good at Office documentation.
- CAS, Basic knowledge of book keeping, taxation, GST
- Excellent knowledge in CRM applications

PERSONAL DETAILS

Date of Birth	:	Feb 1998
Gender	:	Male
Marital Status	:	Unmarried
Nationality	:	Indian
Languages Known	:	English, Kannada and Hindi.

AFFIRMATION

I, here by declare that the information given is true and correct to the best of my knowledge.

Place:-Bengaluru

signature

Date:

(PRAJWAL SP)